



# CCP MMA and FHK

## Provider Notice

TO: All Community Care Plan Providers & Office Managers

DATE: December 18, 2020

SUBJECT: Behavioral Health Integration

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Effective January 1, 2021, CCP will transition behavioral health services in-house for its Florida Healthy Kids and Medicaid (MMA) enrollees. Therefore, Carisk Behavioral Health will no longer provide CCP members with behavioral health services after December 31, 2020.

Providers that are out-of-network as of December 31, 2020, will be eligible for a 90-day continuity of care period that will end on March 31, 2021. During this period, claims will be payable to allow time for members to transition their behavioral health providers as necessary. Impacted members were notified by mail on November 3, 2020.

If your credentialing approval letter is currently pending, please be aware that we anticipate applications that are currently in process to be finalized within the next 60 days. For more information on your credentialing application status, you may contact the credentialing department via email at [credentialingdept@ccpcares.org](mailto:credentialingdept@ccpcares.org).

Please be aware that once a provider in your group has been credentialed, a copy of your executed contract with the effective date will be sent to the email that was provided on the notices page of your contract.

If you have not submitted an application and are interested in becoming a participating provider, please send a letter of interest that includes your Group Name, Specialty, and service location(s) to our Provider Operations Department at [ccp.provider@ccpcares.org](mailto:ccp.provider@ccpcares.org).

Should you have any questions or need any assistance, please contact our Provider Operations Hotline at 855-819-9506. Thank you in advance!